



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 2nd July 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/06/06.

You requested the following information, please also see our response below:

Is it possible for you to provide me with a schedule of ambulance response times for the area of Guildford and Waverley. Could the response cover from January 2018 through to present date.

In the response please could the following information be provided.

Date and Time

Location

Category of Call

Despatch Time

Arrival Time.

You confirmed that as the data would be aggregated you would like the average response times for each category for each month as opposed to despatch and arrival times

Please see tables below:

Month	Responses
January	1896
February	1832
March	1974
April	1883
May	1927
June	1168

Outward Code	Responses
GU1	1780
GU10	97

GU12	14
GU2	1980
GU23	352
GU24	94
GU26	347
GU27	726
GU3	687
GU4	671
GU5	464
GU6	869
GU7	1180
GU8	912
KT11	29
KT23	6
KT24	395
RH12	17
RH5	60

Category	Responses	Average response time (hh:mm:ss)
Cat1	581	00:09:18
Cat2	5181	00:17:58
Cat3	4172	01:12:31
Cat4	250	01:55:28
HCP60	48	01:24:16
HCP120	347	02:08:02
HCP240	101	02:50:05

The response time targets can be seen on the following link:
http://www.secamb.nhs.uk/about_us/our_performance/response_time_targets.aspx

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust